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| FORM PTO 1449 US Department of Commerce Patent and Trademark Office | ATTY DOCKET NO.: VIGN1110 | SERIAL NO.: 09/681,397 |
| | APPLICANT(S): Brendan J. Kitts | |
| SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT BY APPLICANT | FILING DATE: March 29, 2001 | GROUP ART UNIT: 2163 |

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EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.



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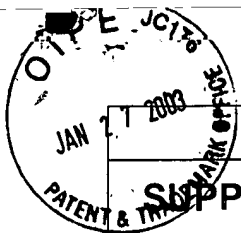
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**SUPPLEMENTAL INFORMATION DISCLOSURE
STATEMENT BY APPLICANTS**

Atty. Docket No. (Opt.)
VIGN1110

Applicant

Brendan J. Kitts

Application Number

09/681,397

Filed

March 29, 2001

For

**Method of Predicting Behavior of a Customer at a
Future Date and a Data Processing System
Readable Medium**

Group Art Unit

2163

Examiner

Unknown

Certification Under 37 C.F.R. §1.8

I hereby certify that the documents listed below are being deposited with the United States Postal Service as First Class Mail to Addressee in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on January 22, 2003.

Carolyn J. Williams
Carolyn J. Williams

Commissioner for Patents
Washington, D.C. 20231

Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the art listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified application. A copy of the art is enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. §§ 1.97(g) and (h), no representation is made that a search has been made or that this art is material to patentability of the present application.

While Applicants believe no fees are due, if any fees are due, the Commissioner is hereby authorized to charge Deposit Account No. 50-0456 of Gray Cary Ware & Freidenrich LLP.

Applicants respectfully submit that the claims of Applicants' above-referenced patent application are patentably distinguishable from these references.

Respectfully submitted,

Gray Cary Ware & Freidenrich LLP
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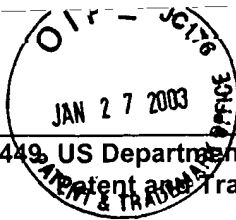
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